DAC BEACHCROFT



Added Value

Our offering

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Introduction

DAC Beachcroft is a leading international law firm operating across the UK, Europe, Asia-Pacific, and Latin America. We have over 2,300 partners and staff globally, which makes us ideally placed to support your clients wherever they are based providing them with full geographical coverage.

Your clients are as important to us as you are. We focus on treating each client as an individual, helping them strategically and adding value to their own business activities, rather than simply handling their claims. We want to be an extension of the services you provide to your client.

We mould our services to fit the individual needs of your clients by:

- Getting to know them from the outset, developing a partnership that includes you as the broker
- Assigning a dedicated team of sector-specific DACB lawyers
- Special handling instructions and 'golden rules' to ensure they receive a service that works for them
- Offering them a flexible range of 'added value' services to create a tailor-made service

We understand that as a valued client, you need more than a legal service, which is why we have a range of value add services that provide you with a complete solution designed to ensure the best level of support.

> We stand out for delivering *bespoke* solutions – high quality advice delivered in *customised* and *creative* ways – one client at a time.



How can we support you and your clients?



Getting to know you

We will invest time in getting to know you and your client. This will ensure that we provide the best possible service, tailored to both your needs. We will also arrange social events so that we can develop positive working relationships with the DACB team



Dedicated points of contact

They will always be at the end of the phone and if an issue or need arises, they will put you in touch with the right expert.



Sounding board

There is no charge for "initial" telephone calls or "sense checking" an idea. The trust between us will mean we both instinctively know when an initial consultation turns into a formal advice.



Sector specific training and education

We can provide your clients with training and education specific to their sector to help improve knowledge of the legal issues your clients could face, and develop a better understanding of their claims.



Invites to DAC Beachcroft and industry-wide seminars

We will keep you updated with regular upcoming DAC Beachcroft seminars and industry wide events which may be of interest to you/your clients. These seminars enable you/your client to keep up to date with changes and thought leadership in the industry, and also allow you to network and develop relationships with other businesses.



Monthly 'hot topics' update

We will provide you with a short document each month outlining any current issues, hot topics or industry updates, which can be used as the basis for your discussions with clients. This is intended to save you time and be the only update you should need that month, all in one place.



Document sharing

We can provide the team with documents and templates, for example notes on sentencing guidelines, or on the discount rate to hand out to clients.



Thought leadership

We have a dedicated strategic litigation unit in place. This team is able to advise on changes to regulations and legislation and also keep you up to date with emerging trends in the market.

Pitch preparation

We can help you prepare for client pitches including document preparation, pitch rehearsals and strategic input

Quick response

When an incident happens, responding promptly and responsibly is key. Knowing that you have specialist lawyers available to your clients allows you to confidently and immediately provide support when they need it most.

Collaborative working

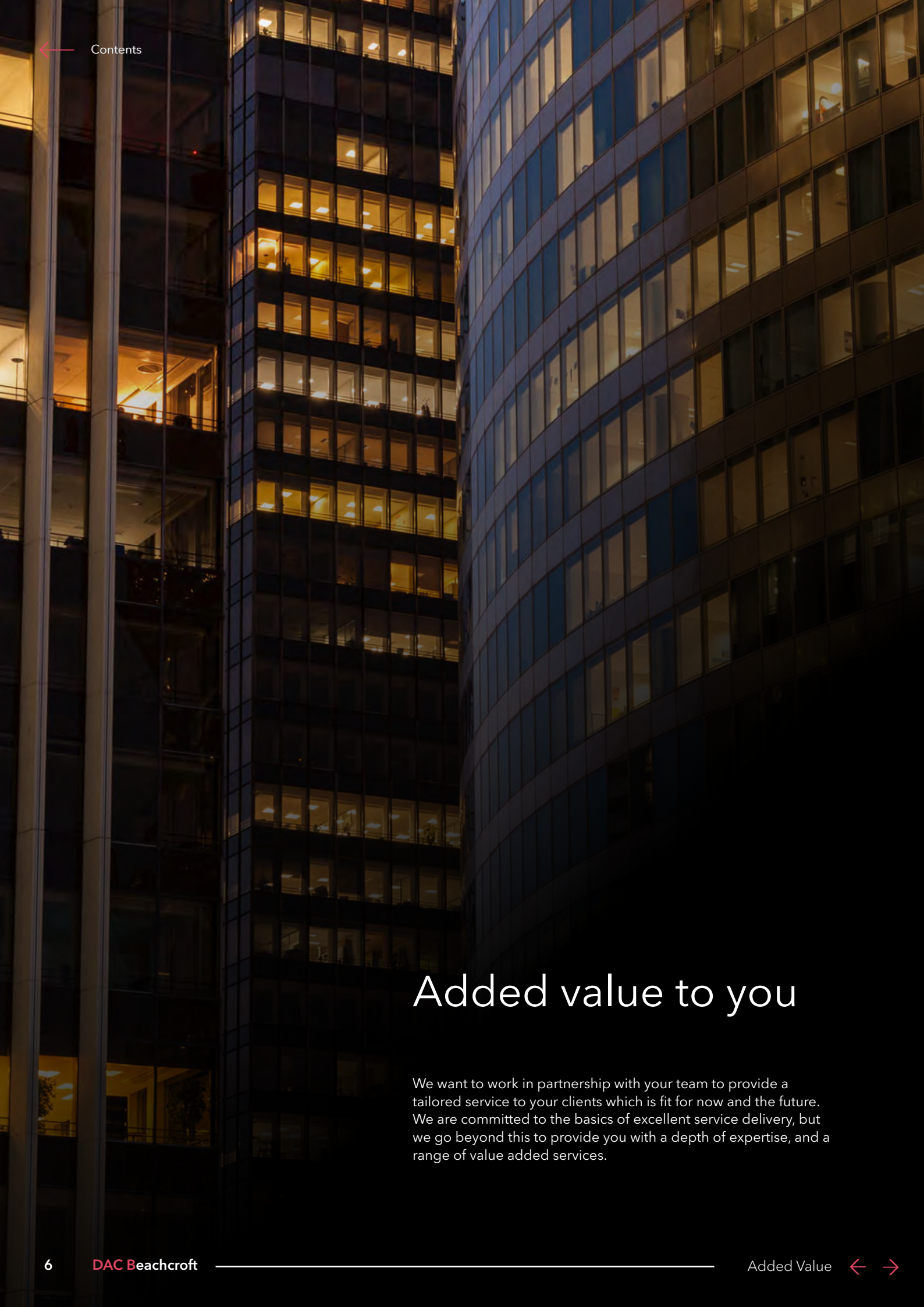
We can work with you to enhance both your own offering and the risk management strategy being implemented for your clients.

Horizon scanning

We will alert you to future legal developments to help inform your client strategy in the coming months and years.

Preferential access

We run a comprehensive seminar programme across the full range of our legal services. You will receive invites to educational events that may be of interest and will support your clients development whilst also providing the opportunity to network with other delegates and build your/your clients relationships with our team.



Added value to you

We want to work in partnership with your team to provide a tailored service to your clients which is fit for now and the future. We are committed to the basics of excellent service delivery, but we go beyond this to provide you with a depth of expertise, and a range of value added services.

24/7 helplines

A dedicated line to gain immediate access to a specialist lawyer following a serious incident or near miss.

RIDDOR checks

Our lawyers will check, and where necessary, amend reports before submission, to avoid unnecessary admissions and errors.

Know how

Our thought leaders will keep you updated through emails, articles, podcasts, videos, webinars and seminars.

Guidance sheets

Exclusive access is granted to our education bank to help navigate the maze of regulatory investigations.

Board briefing

An annual one hour session for directors on a topic of their choice.

Crisis services

A host of solutions designed for effective crisis management that can provide your organisation with instant access to legal advice in the event of a fatal or serious incident.



We also offer specific paid for services:



Bespoke training and workshops

Offering a wide range of topics, our fixed fee courses are tailored to your clients' specific needs. We also offer mock trials presented in person, virtually or recorded for convenient delivery. Clients tell us these sessions create real value and support culture change within their organisations. Some have seen risk events, accidents, claims and premiums reduce as a result.



Resource bank access

Our library of downloadable guidance notes, training materials and know how has been created by our specialist lawyers.



Crisis management planning

Knowing how to react to a major incident is crucial to best protect businesses and the individuals within them. We can create a bespoke process that works for your client. When supported by training, the system guides the organisation through the investigation process.



Stress test accident response

Knowing systems can respond efficiently to an accident/emergency is critical. We pose a theoretical incident to a client to see how they respond, critiquing at each stage. Do staff know their roles? Are procedures up to date? This is the opportunity to find out.



Retainer

We offer a range of subscription retainer options, which entitles clients to extra services for a fixed monthly fee.



Cross-team advice

By working with colleagues in other specialist teams we provide seamless advice on related issues arising from incidents, including HR implications, brand protection, contractual issues, commercial risks, product recall and property risks.



Strategic support

From policy reviews to advising on proposed changes/ new law, our lawyers will provide comfort as to the legality of operations and identify any areas where our experience has seen regulators take issue.

Innovations

At DACB, innovation is part of our DNA

At DACB we are always looking at different and more effective ways to deliver our products and services, to drive efficiencies in process and to lower indemnity spend.

For us, innovation is not just about technology, although we do make clever use of it. Innovation is about collaborating with you to find new and creative ways to solve problems.

What if we worked together to harness our collective creativity to solve your business challenges?...

...What if you were the first to hear about our latest innovations and the difference they can make for your business?

Over 25 active innovations across different sectors



How do we innovate?

IMPACT

Measure benefit
through client listening

INCUBATE

Explore, challenge
and develop ideas

IGNITE

Invest resource to design
and test

INITIATE

Launch innovation
to client

IDEAS

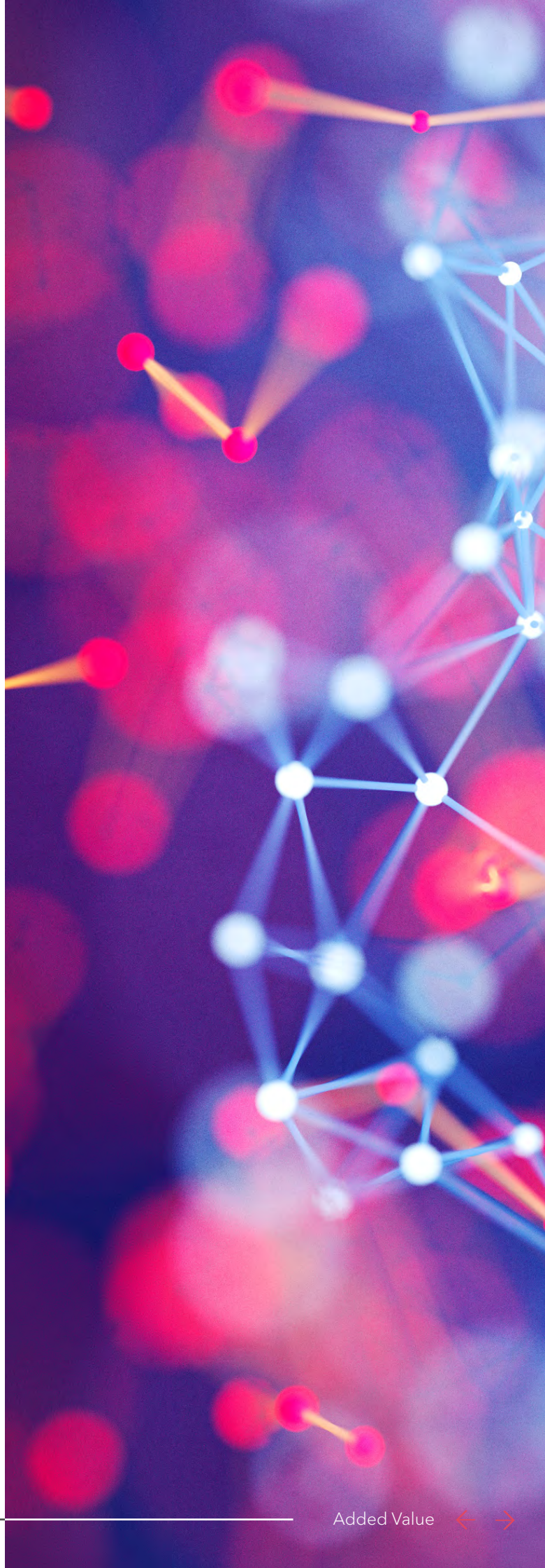
Use insight to explore new
ideas to meet client needs

INVEST

Pilot ideas with key
control client groups

INTERROGATE

Evaluate, analyse,
learn, refine



Innovation solutions & benefits

We're proud to offer over 25 innovative solutions across motor, casualty, property and strategic service lines that are delievering real-world benefits to our clients on a daily basis.

We know that innovation isn't limited to technology, which is why our suite of innovations covers process automation, data insights, knowledge sharing, and customer experience.

Below are a few of our key innovations, but to find out more about the our entire offering, please click here to rad our full innovation brochure.

ALL SERVICE LINES · MOTOR/CREDIT HIRE · CASUALTY · PROPERTY

8 DAC Beachcroft Buildings

Pioneering in-house advocacy services with expertise across motor, casualty and property.

- **14%** greater trial win rates than external chambers.
- **16%** cheaper services than external chambers & reduces damages and costs by **5%**.

ace

Pioneering in-house advocacy services with expertise across motor, casualty and property.

- Guaranteed to deliver improved response rates for the OIC portal process of up to **90%.**
- Average response time of less than **2 days**.

AIDAN

AI property triage solution, designed to quickly identify the best cases for recovery.

- Reduces the costs of property recovery identification by **25%.**
- Improves successful property recovery rates by **10%.**

ARC ACCELERATE

Cutting-edge negotiation strategies resulting in reduced indemnity spend.

- Combined lifecycle reduction of 25%.
- Enables overall recovery rates in excess of 80% (property) and 90% (motor).

COMPASS

Unrivalled analysis on injury claims using aggregated claim settlement data.

- Reduction in indemnity spend between **£25k and £55k** per complex injury case.
- Average additional savings of £150 per case.

CUSTOMER CARE PACKAGE

Simplifying claims, maximising customer satisfaction.

- Reduces customer touchpoints by **30-50%.**
- Speeds up process by **80%** on average.

DATA FLAG

Unrivalled fraud detection.

- Identifies fraud in **1.2% of all claims** we manage.
- DataFlag has saved one client **£5.3m over 12 months**.

DIGITAL DIGESTS

Expert knowledge and in-depth reference material at your fingertips.

- More than **3,000 users.**
- Used by **70 organisations**.

ALL SERVICE LINES · MOTOR/CREDIT HIRE · CASUALTY · PROPERTY

DATA INSIGHTS DASHBOARD

Unrivalled performance tracking for greater data analysis.

- Fully functioning Insights Dashboards for over **20 clients**.
- Potential indemnity savings of around **£6,000 per month** (resolved cases).

KYOTO

Maximise indemnity savings with our knowledge bank of opponent behaviours.

- Improves indemnity performance by **1-2%**.
- Savings of over **£1m in a year**.

KYE

Expert knowledge and strategy at your fingertips.

- Average savings of **£60k to £65k** per expert.
- Potential total savings of **£5m - £5.5m**.

NIGHTINGALE

AI-powered credit hire processing platform for improved operational efficiency.

- Reduce claim processing time by **55 minutes per claim**.
- Reduce litigation rates by more than **10%.**

CSG PASSPORT

A tailored strategic partnership model providing proactive insights and solutions.

- Consistent and exceptional **quality**.
- **Improved customer experience** and customer retention through profitable growth.

RUBIX

Real-time case updates and secure communication 24 hours a day.

- Over **10** fully customisable section **tailored to your needs.**
- Direct access to case statuses.

Whiplash Reform Microsite

Supporting you in navigating the changing landscape of road traffic accident claims.

- Over **1,600 users**.
- Increases of up to **60%** in settlement rates.

Click to view our full suite of innovations

Crisis response services

Our capability - your peace of mind

Relationships are at the heart of your business. When your clients face a major incident, you need to know that they will be in safe hands.

In the event of a crisis, there is a lot to think about

- Removing the "risk"
- Injured employees/others
- Distressed eye witnesses
- Securing the (crime) scene
- Emergency services
- Employee absence
- Difficult conversations
- Lost management time
- Remedial works
- Inability to satisfy customer demands
- Moral consequences
- Unmotivated workforce
- Regulator demands
- Press interest
- Brand damage & adverse PR
- Share price
- Tendering & contracting
- Financing
- Due diligence
- Commercial viability
- Increased insurance premiums
- Conviction: fine/custody

We can offer guidance and support to your clients to navigate the above, protecting the company/employees, shareholders and the company's reputation.

Insurer + solicitor = client's support team

DACB 24 hours crisis response helpline: 24 hour access to legal support

Our crisis response service gives your client telephone access to our specialist lawyers and experts for support in the immediate aftermath of an incident and any subsequent inquiry, and as we have offices across the UK we can reach you whenever and wherever you need us.

Receiving specialist legal advice and support in the hours immediately after a serious incident is essential. We can provide your client with urgent advice, in those critical moments, whether it is night or day.



Crisis line examples:

- When a formal investigation is likely
- In cases where the police, HSE or local authority are on site, or due to attend site to investigate following a serious incident
- Where a person has sustained serious injuries such as a fatality, where the emergency services have been called and the injured person requires hospital treatment



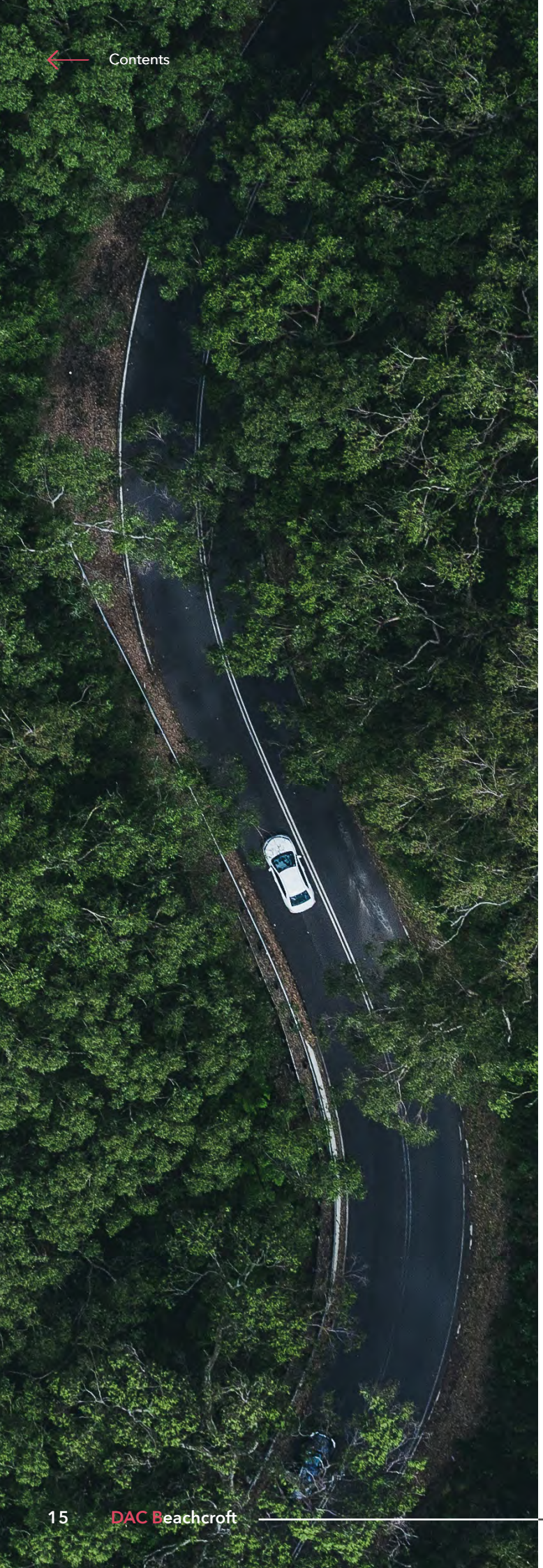
Benefits of immediate advice:

- Preserving the right evidence
- Securing legal privilege over any investigation
- Arranging legal representation in the event of any arrests/interviews under caution
- Minimising the risk of a prosecution
- Early management of PR issues can reduce the reputational impact on an organisation
- Immediate access to expert advice can greatly minimise the financial impact of an incident
- Strategic management of an incident can help ensure business continuity
- Immediate advice on how best to co-ordinate your approach with different regulators/ authorities will help to protect an organisation from potentially significant fines
- Strategic advice on what to do when the inspector calls will provide an in-depth understanding of your client rights and obligations when responding to the investigators



Following our inititial assistance we can also:

- Represent your interests in the investigation
- Manage potential conflicts between client and their employees during the investigation
- Help clients consider appeals against enforcement notices and charges under the FFI scheme
- Defend the clients organisation against any enforcement action



DACB 24 hours response: Criminal motor defence

When a driver is involved in a collision that results in police involvement it is imperative that they receive immediate legal advice and assistance.

Our national, dedicated Criminal Motor Defence team operates a 24 hour service that ensures drivers receive early advice from a specialist lawyer as well as police station representation throughout England, Wales, and Scotland.

The circumstances in which the driver or organisation should call our 24 hour service include, but are not limited to, the following situations:

- Accidents which result in a fatality or serious injuries being sustained
- An accident which results in the police being called to attend the scene;
- When the police arrest the driver
- When the police ask the driver to provide an account at the roadside of the circumstances of the collision
- The police seize the vehicle and/or the driver's mobile telephone

We should also be contacted in situations where the driver is allowed to leave the scene but the police subsequently ask the driver to attend the police station at a later date to provide an account of the circumstances of the collision.

Blue light incident bump cards can be offered to drivers on request, that provide our contact details and when to contact us to ensure your drivers and your company are protected.

Crisis support and guidance

As previously discussed, there are many different factors involved in a crisis, DACB can be available on hand to provide guidance relating to any of the specific areas of concern below:

- The law - advice on key legislation
  - Criminal - financial penalties, custodial sentences, community orders, publicity & remedial orders
  - Regulatory - prohibition notices, improvement notices, cautions, warning letters
  - Civil sanctions (EA only)
- The Employers Duty
- Reasonably practicable vs strict liability
- Directors and senior managers responsibilities - who is classed as senior management?
- Corporate manslaughter
- Gross negligence manslaughter
- Regulators and their powers
- Functions of the investigator and how they gather evidence
- Interview under caution
- Enforcement notices and challenging them
- Prosecutions: worst case scenario - to plead guilty or not guilty
- Working together to support the client
- Proactive investigation management
- Legal privilege
- Early advice to clients
- RIDDOR

Criminal Motor Defence

The Criminal Motor Defence Team operate a 24 hour service that ensures your drivers receive early advice from a specialist lawyer throughout England, Wales and Scotland.

IN THE EVENT OF A FATAL OR SERIOUS ROAD TRAFFIC ACCIDENT, PLEASE CALL: 0345 260 0004.





SHE Regulatory

Our SHE Team provides a crisis response service which gives you telephone access to our specialist lawyers and experts for support in the immediate aftermath of an incident and any subsequent inquiry. As we have offices across the UK, we can reach you whenever and wherever you need us.

IN THE EVENT OF A HEALTH AND SAFETY EMERGENCY, PLEASE CALL: 01978 526881.



Training opportunities we offer

At DACB we pride ourselves on our extensive range of training opportunities that we can offer to our clients.



Mock trials

The steps that organisations take in the hours and days that follow a serious health & safety incident are critically important, yet also exceptionally difficult to manage.

There are a number of essentials, such as good co-operation with the authorities, support for workers and clear communication. However, all too often we see the same mistakes being made that can create unnecessary legal and reputational risks for the organisation and the individuals within it.

There are a number of early decisions that need to be made at the start of an investigation and they can have a lasting impact in health and safety cases. The wrong decisions can affect the direction of the investigation and can increase the potential for enforcement action.

Our mock investigation events are a practical session centred around an evolving scenario. Step by step we take you through an investigation that has not gone well, and we show you why so many problems occurred and how they could have been avoided.

Our clients have the opportunity to consider how organisations should deal with the various stages of the investigation, and we provide practical advice on how to avoid the common pitfalls we see on a regular basis.

These 90 minute session are essential for….

- Those wanting to know the key steps to take when managing the scene of an incident.
- Anyone wanting a refresher on the stages of a health and safety investigation and the appropriate priorities.
- Those liaising with organisations in the aftermath of an health and safety incident, including liaising with the individuals required to make decisions, or oversee investigations, following serious incidents.
- Anyone helping organisations to prepare their crisis management plans.
- Anyone helping organisations to generate behavioural change.
- Those wanting to know the 'red flags' that indicate the case may progress to a prosecution.

What we will cover…..

- **The judges summing up:** we take ourselves to a dramatized court and listen to the judge's comments about this case.
- **The immediate aftermath:** we go right back to the day of the incident and look at how the investigation unfolded.
- **Police and HSE Powers:** we consider how to deal with requests for information from the police and HSE.
- **Witness interviews:** we discuss the crucial issues to consider when a witness interview is suggested.
- **Legal privilege:** how to protect investigation reports and what to do when people ask to see the investigation report.
- **Communications - the press:** how to respond and the impact on other communications.
- **Employees:** we flag some of the key issues that need to be considered if a worker has not followed company procedures.
- **The penalty:** we look at penalties in and the key factors from the sentencing guideline.
- **Improvements in the investigation process:** we consider how things would have been different if the investigation had been handled better.

The vast majority of people within a clients organisation may never have been involved in a Health and Safety court hearing. Providing the workforce with insight into how it would feel giving evidence at a trial, or even being a defendant, can be a powerful and thought provoking experience and can promote cultural change in an organisation.

Delegates of our mock trial experience sessions have told us that following the session, they were intent on making sure they never experience a trial in real life. Therefore, the key messages delivered throughout the mock trial tends to stay with workers and for many, this has an impact on the decisions they make every day during their working lives. This can be a very effective way to implement cultural change within any organisation and provides powerful motivation within your teams to ensure compliance with your processes.

Below is a list of some of the mock trial sessions we offer:

Case 1 – Work at height
Case 2 – Legionella outbreak
Case 3 – Prosecution of a director
Case 4 – Prosecution of a contractor and individual
Case 5 – Service strike
Case 6 – Prosecution of a contractor



Mock trial feedback

"This was a terrific way to ensure knowledge is embedded. I didn't expect to find this interesting but I would have stayed for a week! The session was very interactive and encouraged participation. It is vital that all staff attend this session."

"This session was excellent. It was clear, there was interesting use of case studies and has highlighted several key points and actions for me and my team."

"I found the workshop extremely thought provoking. It provided the real experience of an incident/outcome which played out very effectively. It made me appreciate my responsibility to ensure safety in the workplace."

"The workshop made me reflect on the premises I manage, the staff teams, and the importance of ensuring compliance. I now understand the impact we can have when an incident has happened."

"This course filled in a lot of my knowledge gaps and made me more aware of the consequences of poor documentation."

"We have been working with DACB for more than 5 years, and they have now trained over 1,000 managers and senior leaders in our organisation. The training that they provide has been so successful, it is now part of our standard curriculum training for all managers. The training has been a fundamental part of our health & safety strategy and it correlates with a huge improvement in our safety culture and reduction in incidents and claims. The scenarios used in the training are relevant to the organisation in terms of risk and they are engaging and practical. It is a great reminder to our colleagues why it is so important to get H&S right, consistently every day, and the ramifications of a serious incident. It also helps colleagues to practice how to respond to an incident, and to take the right steps, as the training lets them know what it would feel like to get it wrong! Many of our colleagues have fed back that they have changed how they work as a result of this training. It's better to make the wrong decisions during DACB's course, than in real life!"

Group Head of Quality, Health and Safety

"Excellent session which was very informative. It was very engaging and well presented. I need this information to support my managers."

"The session was excellent, very useful, focused and relevant. I will take from this the need for process, policy and record keeping – be prepared!"



Mock Interview Interactive Session

Exclusively for DACB clients

Take the opportunity to participate in an engaging, thought-provoking interactive session that allows you to take part in mock police interviews and deliver sentencing.

01. The Briefing

A professional presentation on rights, PACE (Police and Criminal Evidence Act 1984), and the mechanics of an interview.

02. The Interview

Real lawyers present a real-life motor defence case. Audience members are invited to play the role of the defendant, facing a mock interview under caution.

03. The Mitigation

Listen to the mitigation that is advanced on behalf of the defendant to see how well-crafted and thoughtful mitigation can make a material difference to sentencing

04. The Sentencing Workshop

Attendees split into groups to deliberate on the appropriate sentence based on current guidelines.

05. The Verdict

A judge reveals the actual real-life sentence handed down in the case.

06. The Q&A

Take the opportunity to gain further insight on how these interviews could impact your clients from our experienced team.

Benefits to you

Enhanced knowledge and understanding

Learn from our experienced experts in a fun engaging manner, allowing your teams to gain a greater understanding of the process.

Bridge the gap between theory and reality

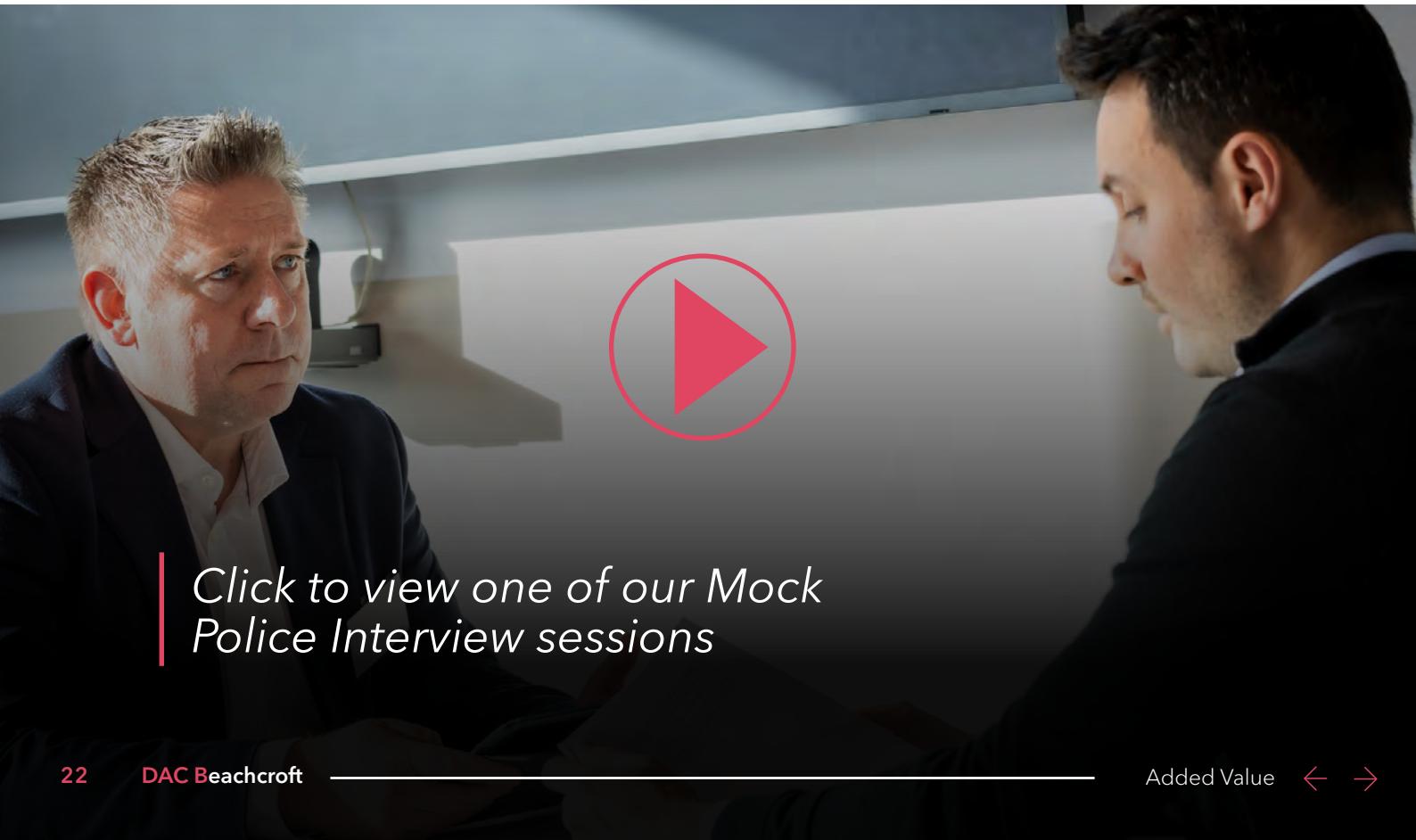
Gain a practical 360-degree view of the justice system, ensuring advice sticks and can be filtered directly back to your clients.

Expert Insight

Understand the whole process. By participating in the workshop, gaining insights into sentencing and hearing real-life verdicts, you gain a realistic perspective on how legal strategy directly impacts judicial outcomes.

Immediate representation

Beyond training, our lawyers are available to attend interviews in person, preventing officers from exceeding their powers.



Click to view one of our Mock Police Interview sessions

CSG Training Suite

Public liability

- Claims defensibility
- Construction claims
- Occupiers' Liability Act
- Product liability
- Housing disrepair
- Multi-party claims
- Discrimination claims
- Sports liability
- Home insurance claims
- Animals Act
- Pet claims
- Adverse weather
- Fraud

Employers liability

- Claims defensibility
- Liability training/workshop
- Mock trial
- Vicarious liability
- Manual handling claims
- The care sector
- Assaults in the workplace
- Work-related stress
- Defective work equipment
- Fraud

Motor

- Liability training/workshop
- Mock trial
- Emergency vehicles
- Witness statements
- Highway code
- Credit hire

Vehicle hire related damage

- Diminution
- Storage and recovery
- Repairs/reduction in vehicle value claims
- *Coles v Hetherton*

Motor fraud

- OIC portal pre/post reforms
- Pleading fundamental dishonesty
- Admissions of liability – causation
- Recovery



Fraud

Casualty fraud

Investigations/fundamental dishonesty

Fraud and complex injury

Organised fraud

Liquidation, administration, bankruptcy

Vicarious liability and admissions

Animals (third party injury)

Bent metal fraud

Credit hire fraud

Cross border fraud

OIC and post reform fraud

Enablers, KYO and market insights

Vehicle hire fraud

Credit hire fraud pleadings

Legislation

Regulation

Case law

Recovery

Strategic

OIC claims

Costs update

FRC in personal injury claims

Intermediate track

Inflation

Incubation claims

Know Your Opponent

Insolvent defendants

Liability admissions

Limitation

Pleading fundamental dishonesty

Recovery

Jurisdictional

Jurisdiction and when to challenge

Applicable law

Cause of action and technical challenges

Technological threats

Detection and investigation

Organised fraud

Intelligence

Scotland

Procedure & claims handling

Qualified one way cost shifting

Claims fraud in Scotland

Motor fraud and credit hire organisations

Employers and public liability regulations

Property claims recovery

How recovery claims differ from E&W

Northern Ireland

Procedure and claims handling

Claims fraud in Northern Ireland

Motor fraud and credit hire organisations

Employers and public liability regulations

Specialist

- Tinnitus/deafness/fraud
- Animals (dog bites, equestrian, livestock, bloodstock)
- Complex injury
- Injury and costs layering
- Shallow fakes
- Technology threats
- Product liability
- Detection and investigation
- Intelligence
- Marine
- Litigation
- High net worth & jewellery
- Third party property damage
- Housing disrepair
- Complex property
- Travel
- Goods in transit
- Cross border/international
- Complex motor
- Scope of s57
- Credit hire organisations
- Complex credit hire claims

Subrogation

- Introduction to subrogation
- Basic peril identification training & limitation
- Escape of water claims
- Practical escape of water training, with forensic expert
- Subrogation in England and Wales: legal principles
- Court procedure
- Emerging trends

Recoveries

- Subrogated motor recoveries
- Uninsured loss recoveries
- International motor recoveries
- Contribution and indemnity recoveries
- Recovery of without prejudice payments
- Restitution and unjust enrichment
- Breach of contract claims against Policyholders





Valuing claims

General damages/special damages
CRU/universal credit
Dealing with vulnerable parties
Chronic pain
Psychiatric injuries
Large loss indicators/red flag
Part 36
Future losses
Negotiation training

Property

Complex Property

Product liability claims
Property fraud
Business interruption
Arson: whose problem is it anyway?
Emerging trends

Property Fraud

Policy coverage and liability
Theft/fire/flood
Customer own damage
Fraud invocation, cancellation and repudiation
Recovery

Subsidence

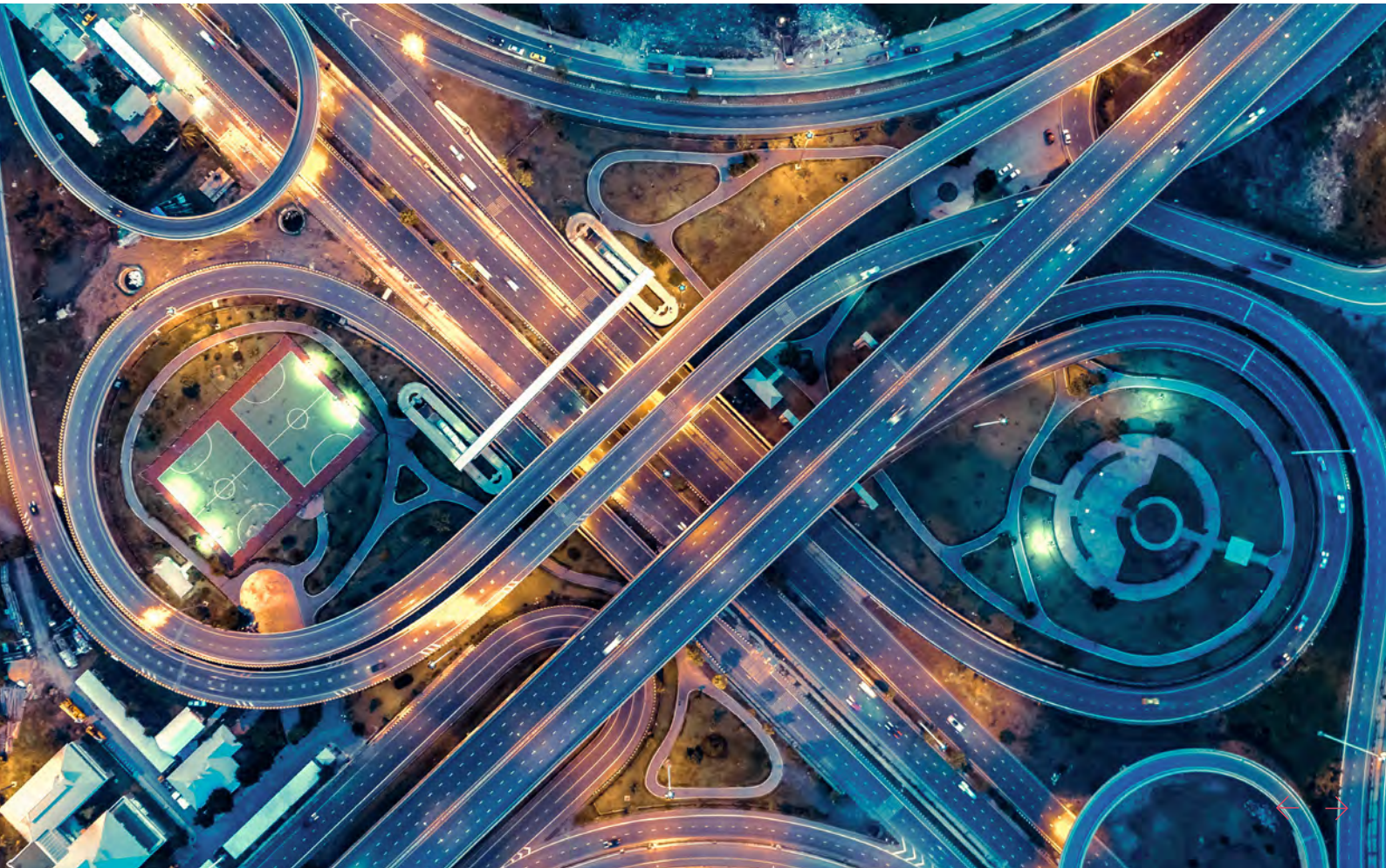
Subsidence - mitigation, recoveries, TPOs
Japanese knotweed
Tree failure
Emerging trends

Corporate - Transport

- Board briefing
- Desk based assessment response
- MIVR and TEVR response
- Mock DVSA interview under caution
- Mock driver conduct hearing
- Mock preliminary hearing
- Mock public inquiry
- Compliance and undertakings workshop
- Transport manager workshop

Corporate - Regulatory

- Board briefing
- Mock investigation
- Writing investigation reports
- Witness interview workshop
- Mock interview under caution
- Mock trials
- Sentencing workshop
- Inquest workshop
- Behavioural safety training



*"What they do for us in Corporate Insurance Risk is **outstanding**. What they offer is **better** than anything else I've seen in this area but it's actually the **people** who make it really stand out. **We insist on using them**."*

Director & General Counsel





*"DAC Beachcroft have been providing our claims handling services for numerous years over which I have been **continually impressed with their consistent high level of service delivery**.*

*Their team is **professional, efficient, and highly knowledgeable**, ensuring myself and contacts in the business receive prompt attention. The business is diverse and complex requiring agility and flexibility in managing claims which DAC Beachcroft ably demonstrate.*

I would be more than happy to recommend DAC Beachcroft to any company in need of a reliable and professional claims solution".

Group Claims & Insurable Risks Manager

*"DACB offer regular touch points and meetings which facilitates an efficient and collaborative service offering, and a **mutually beneficial relationship**. They are **always accessible** when we have questions or challenges and provide a **great sounding board** for any of our claims related considerations.*

*Their MI development has allowed us to **further improve our claims reduction strategies**. The team at DACB continue to provide **exceptional service from start to finish**. Their attention to detail, prompt communication, and **commitment to excellence truly set them apart**."*

Head of Legal



"I cannot speak highly enough of them. If I was given a choice, DACB would be the one I would always go to. It is as simple as that. It is not just the work they carry out, it's their application. The important thing is if we do ask them for things, we will get a response back really quickly. As far as I'm concerned, that's the proof of the pudding."

"Working with Corporate Insurance & Risk has and continues to be an absolute pleasure. Their professionalism, attention to detail and dedication to delivering exceptional results are truly commendable and I highly recommend their services to other corporates looking for superior quality and unparalleled expertise."

"DAC Beachcroft provide a quality service across all work types – As well as having technical expertise they are dedicated in providing a client driven service."

"Working with DAC Beachcroft made what is a very stressful time, significantly more manageable both from a stress point of view but also explaining and guiding us through the entire process. They helped us navigate a very difficult time and gave us great advice all the way along."

"The Great team focused on building effective client relations with good turnaround and industry focused expertise."

"I would say that DACB are absolutely at the forefront of market thinking."

"The DACB team are good at getting on with the work. They know how we like to work and how we like to deal with them. They are proactive and they are good at moving cases along. We can have regular discussions with them about cases and discuss the way forward. It is a very collaborative approach."

"They worked in a timely manner with absolute professionalism and with a friendly smile. Their advice and support was second to none."

"The Counter Fraud team at DAC Beachcroft have been our strategic partners for many years, combating fraud in the casualty arena. We trust their expertise and guidance. They share our passion and appetite to defeat fraud."

"DAC Beachcroft have identified a number of significant organised fraud rings for us, and we have developed fraud operations as a direct result of [their Intelligence Forum] event."

"The Cost Team at DAC are leaders in their field. Strong leadership drives forward an impressive spectrum of costs work, from strategic initiatives to fixed cost arguments."

"It is essential that our suppliers provide accurate and timely data to improve operational efficiency and help us to make informed decisions.

Since working with DACB, they have demonstrated ***a commitment to data integrity*** *and their data and payment reconciliation reporting has been consistent and timely. This is important to us and has helped to build a* ***trusted*** *partnership."*

Insurable Risk Manager

Adding value, for you

We believe that the true measure of a legal partner is the value they provide beyond the standard defence of a case.

Our clients often find that our strategic value add is as vital to their continued success as our day-to-day legal work, transforming standard instructions into a comprehensive, all-in-one solution. We don't just manage files; we act as collaborative strategists who integrate with your internal teams to drive modernisation, mitigate reputational risk and refine future crisis response.

The feedback we receive consistently highlights the impact we offer, allowing our clients the ability to provide inspiring, benefit-driven innovations, continuous insight and cost-saving initiatives. By offering more than a traditional defence, we provide a multi-faceted, resilient, intelligence-led framework that protects your commercial interests long after the litigation has concluded.





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